

Entuity® Network Analytics (ENA) for BMC TrueSight Operations Management v18.0 Patch Notification

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Version 2020.08.28

We are pleased to confirm the availability of **patch P04** for **ENA v18.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

New in v18.0 P04

Functional Area	Platform(s)	Description
BigPanda Integration	All	New ENA integration with BigPanda to push events and incidents to BigPanda's incident management platform.
Device Support	All	Additional support for Microsoft Hyper-V hypervisors. Addition of support for Cisco Digital Network Architecture (DNA) Center device type.
Event Management System	All	Addition of a Webhook alert specific to the Cisco DNA Center.

Improvements and Fixes

Functional Area	Platform(s)	Description
Account Management	All	<p>Addition of an option for users to specify their time zone in the Preferences form.</p> <p>Fixed an issue that would reset group names on LDAP servers to a default name.</p>
Auto Discovery	All	Fixed an issue whereby the Auto Discovery page would not load correctly in Microsoft IE11.
Dashlets	All	<p>Fixed an issue that caused the Traceroute dashlet to fail to load.</p> <p>Fixed an issue whereby Chart dashlets did not render correctly in Microsoft IE11.</p> <p>Fixed an issue affecting filtering in the Incidents List dashlet, whereby unrelated incidents could be unintentionally filtered.</p>
Device Inventory	All	Fixed an issue whereby an error could be thrown when deleting a device if it was the only device in the inventory.
Event Management System	All	<p>New UI framework for the Event Suppressions page.</p> <p>Fixed an issue whereby users could not edit multiple suppressions at the same time.</p> <p>Addition of an option to view, edit and remove event suppressions on managed servers from the Event Suppressions page.</p>
Flow	All	Fixed an issue affecting Netflow V9 support whereby templates with PEN fields were not supported.
General UI/UX Improvements	All	<p>Improvement to chart performance.</p> <p>Improvement so that the display of chart values</p>

		<p>in tooltips is more consistent across the UI.</p> <p>Fixed an issue whereby selecting a single Oid for a ticker chart would result in the display of a blank chart.</p>
Maintenance Mode	All	<p>Fixed an issue whereby suppression filters for events that were created using the Maintenance settings were not working.</p> <p>Improvement so that syncing of maintenance schedules between servers will now automatically refresh event suppressions.</p>
Maps - General	All	<p>Improvement to reduce the unused data being sent to the Map dashlet.</p>
Maps - Geographical Maps	All	<p>Addition of an option to manually enter the coordinates of a View's location.</p> <p>Removed the potential to enter an unnecessary blank space when entering the map API key.</p> <p>Change so that an empty string in the RESTful API location value will remove the location from the View.</p>
Maps - Topological Maps	All	<p>Change so that users can change the background of a map without first having to remove the previous background.</p>
Reporting	All	<p>Fixed issues that prevented Spanning Tree VLAN Changes reports and Spanning Tree VLAN Changes for all VLANS reports from running.</p> <p>Fixed an issue affecting system report options with long dropdown lists, whereby some devices and objects might have been missing or duplicated.</p>
RESTful API	All	<p>Improved multi-server behavior of Data Access API.</p> <p>Fixed an issue whereby changing the polling name of a device via a PUT operation in RESTful</p>

		API was not working.
RSSO	All	Improvement to the behavior of the RSSO agent.
Services	All	Improved Data API concurrency performance in multi-server configuration.
System	Linux	Fixed an issue whereby the starteye command would not work in Linux.

Notes

ENA is supplied with the RSSO client version 20.02.00. Your RSSO client version should not be greater than the RSSO server version. Please contact Entuity support if your RSSO server version is less than 20.x in order to obtain a compatible RSSO client.

Please refer to the [Knowledge Base](#) on the ENA Help Center for help and information on functionality added in this patch.

Entuity recommends that all servers in a multi-server configuration run the same patch version.

The BigPanda integration and events, and Cisco DNA Center events will only become available if you merge the new default Event Management System (EMS) project with your own live EMS project.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site (<ftp.entuity.com/>), and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The Entuity FTP site is arranged into separate directories for each version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.

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